

Utility Concierge Program

Property Management, Apartments, & Real Estate

Who is Utilities Connected?

- Points of distribution in over 50+ States
- Manage over 1250+ partners nationwide
- Been in the telecommunications business for over 15+ years
- Our main goal is to provide the best support to our partners
- Multiple programs to suit our partners needs



About Utilities Connected

- No Cost to Become a Partner, no cost to your clients! Completely FREE!
- We handle everything which means no training for your team
- We will supply you with marketing material for your clients
- We build you a partner site to submit tenant/homeowner information.
- Monthly Reporting available
- One stop-shop for Utilities and Home Services
- Rev Share model with Partner for certain services
- Our staff is fully trained and ready to help your clients

Benefits of using Utilities Connected

- We make you look like a ROCK STAR!
- We help your team assure that your tenants/homeowners get their utilities turned on in a timely manner. This is done to avoid any prorations of the lease or the liability of utilities falling on your company.
- We save your company time and money. You will no longer need to have someone of your team baby sitting your tenants/homeowners about turning on their utilities. Therefor saving your team time, headaches and your company money on payroll.
- It's 100% free of cost to your company and to your tenants. On the contrary we PAY YOU when your tenant/homeowner signs up for certain home services.
- Your company can request no satellite dish installs for all your properties. If you were to opt-in to this feature, our home services specialist would know not to offer any services that require a dish install to your clients.
- Require rental insurance? Our home services specialist will give your tenants/homeowners a quote and policy for their new move in on the same call.
- We help your company get reviews on Google and Yelp by urging your tenants/homeowner to leave feedback on their move in experience. We do this when we do our follow-up calls, send follow up text and emails.
- We save your tenants TIME! Instead of them calling multiple numbers/companies trying to figure out who services their new home. We call them with all their answers. Saving them hours of hold time, a better moving experience, less stress, and a smoother move in transition.
- Your tenants/homeowner get the best deals offered. Plus, some of our vendors provide exclusive deals for Utilities Connected customers.
- We are the experts at utility connections, you are the experts at property management. Let our team do what we are best at while your team focuses on property management.

What services we help your clients with



Easy as 1.... 2.... 3....



Refer client to us

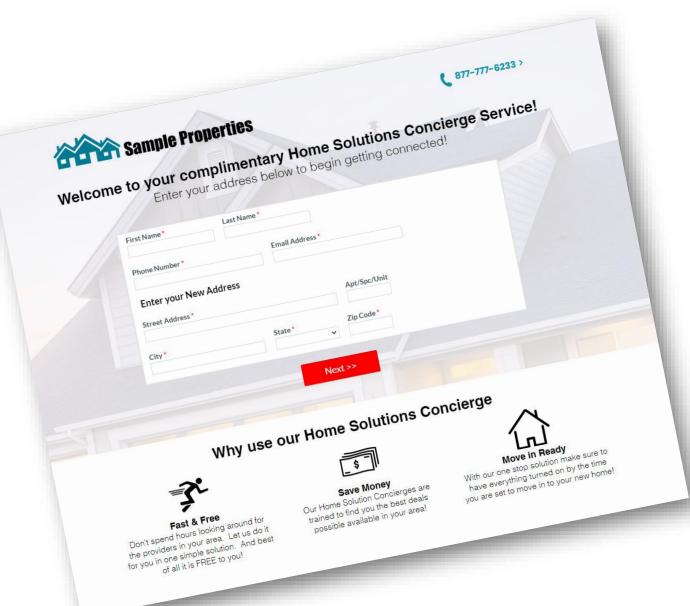
- * Your team submits client information
- * Client submits information via mini site
- * Refer client directly to us (Website or Phone)



We contact your client and initiate Utilities and Home Services Sign up



We schedule or help turn on all service installations



The Most Effective and easiest way to implement Utilities Connected!

Have someone internally submit your new tenant/homeowner information into your partner site after lease/contract has been completed. Takes less than 1 minute per client!

This assures that Utilities Connected contacts most, if not all your tenants/homeowners in a timely manner. It is imperative that we contact your clients so that we may help them in their move in process. By you submitting their information and not leaving it up to your clients to call us we will have a higher success rate. As well, time is of the essence as we never know what issues may arise. (Previous homeowner/tenant not shutting off services)

Other ways to send tenant information



- Direct tenant to fill out information on your partner site.
 - This can be done by integerating your partner site onto your website and directing your clients there
 - You can email your clients your partner site URL.
- Have your tenants call us directly at 877-877-6233.
 Please make sure to give them your partner id as our team will ask for that. That is how we know who referred them to us so we know your restrictions (No Dishes, rental insurance requires)
- Distribute flyer to client directing them to call us or visit utilitiesconnected.com. Please make sure to give them your partner id as our team will ask for that.

We alert you

We know it is important for your company to have your tenants/homeowners move in ready by the time you are ready to hand over the keys. If any issues were to arise with getting them connected, we would notify you so then at that time you could assist with getting your new tenant/homeowner connected and move in ready.

A Few Examples of why we would alert you:

- We can't get a hold of tenant/homeowner
- Previous tenant didn't shut off services and utility company are not able or not wanting to turn on services
- Customer requires a deposit and hasn't paid it or hasn't found a cosigner



Is it FREE?

Yes! It is 100% a completely complimentary service to you and your tenants/homeowners!

We are compensated by the service providers because we're an authorized dealer. And we don't surcharge your clients or add any fees to what they would normally pay if they set up their services on their own.

On the contrary to you paying for our services, since we are compensated by some service providers, we rev share with you on said services.

Not just for new tenants, but for existing tenants as well!

With our program you are not just limited to your new tenants. Your existing tenants can also be referred.

Maybe your tenant has had Frontier and is tired of them and wants to switch to Spectrum? You refer them to us, we close a sale, you get paid!

It's easy to refer those customers to us. You can include an insert in their monthly billing statement, or you can e-blast your base. Most of our partners do both. Will e-blast their whole base once a month and include a flyer with their tenant statement.



What services do I get compensated for?



\$80 - Any Triple Play (TV + Internet + Phone)



\$40 – Double Play (Internet + Phone)



\$50 – Security



\$40 - Double Play (TV + Internet)



\$20 – Any Single Play (TV or Internet)



\$10 - Per New Line 1

Welcome to Utilities Connected



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